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**San Jose State University**

**Advising🡪** [**http://www.sjsu.edu/advising/**](http://www.sjsu.edu/advising/)

**Academic Advising Hub**

The Advising Hub is meant to bring together all the different advising and counseling offices together to make it easier for students like you to find the updated, reliable information you need to be successful. This page is the gateway to information found on the Advising Hub, as well as other campus resources. If you know what page you want to navigate to on this site, you may always click on the [Site Index](http://www.sjsu.edu/advising/site_index/) on the top or right of any page on the Advising Hub.

Below you will find information on what a successful student may need to be thinking about and doing while attending SJSU. Please choose the link below that best describes your current student status. You can also look ahead to start planning for coming semesters.

**I am, or will soon be a:**

* [Frosh](http://www.sjsu.edu/advising/for_students/freshmen/) (0-29 units)
* [Sophomore](http://www.sjsu.edu/advising/for_students/sophomores/) (30-59 units)
* [Junior](http://www.sjsu.edu/advising/for_students/juniors/) (60-89 units)
* [Senior](http://www.sjsu.edu/advising/for_students/seniors/) (90+ units)
* [Graduate Student](http://www.sjsu.edu/advising/for_gradstudents/new_graduate/)
* [Former/Returning Student](http://www.sjsu.edu/advising/for_students/other_situations/#fsr)

**Road Maps**

A Major Roadmap is your guide to the classes to take each semester to complete your degree in a timely manner! [Contact your major department](http://www.sjsu.edu/advising/advisor_contact_info/) to find out how to obtain a copy of your major's roadmap!

<http://www.sjsu.edu/advising/roadmaps/>

**Advisor and Counselor Contact Information**

Once you know [which kind of advising or counseling you need](http://www.sjsu.edu/advising/advising_at_SJSU/), you may wonder how to set up an appointment with those you need to talk to! Below is a list contact information for the various advising and counseling offices on campus. You can learn more about each type of advising and counseling by clicking on the titles.

* [Academic Advising](http://www.sjsu.edu/advising/advising_at_SJSU/#sacadvisors) (General Education) at Academic Advising & Retention Services - Call 408-924-2129 for an appointment.
* [Accessible Education Center](http://www.sjsu.edu/aec/)- Call 408-924-6000 for more information.
* [Career Center](http://www.sjsu.edu/advising/advising_at_SJSU/#carcounselors) - Call 408-924-6031 for more information.
* [Counseling Services (Educational, Personal & Psychiatric)](http://www.sjsu.edu/advising/advising_at_SJSU/#eppcounselors) - Call 408-924-5910 for more information.
* [EOP Advising](http://www.sjsu.edu/advising/advising_at_SJSU/#eopadvisors) - Call 408-924-2129 for hours or an appointment.
* [Pre-admissions Counseling](http://www.sjsu.edu/advising/advising_at_SJSU/#precounselors) - Call 408-924-2564 for more information.
* [Student-Athlete Success Services](http://www.sjsu.edu/advising/advising_at_SJSU/#athadvisors)- Call 408-924-1252 for an appointment.
* [Wellness and Health Counseling](http://www.sjsu.edu/advising/advising_at_SJSU/#health) - Call 408-924-6122 for an appointment.
* [Major/Minor Advising](http://www.sjsu.edu/advising/advising_at_SJSU/#majadvisors) - [Call your major/minor department](http://www.sjsu.edu/advising/advisor_contact_info/#deptnums) for information on how to set up an appointment with a major advisor.

**Transferring Credit🡪 http://www.sjsu.edu/aars/advising/transfers/**

This webpage gives Transfer Students the information they need about completing General Education at SJSU.

* [Transfer Orientation](http://www.sjsu.edu/aars/advising/transfers/#xferorientation)
* [Transfer Credit](http://www.sjsu.edu/aars/advising/transfers/#xfercredit)
* [Transfer Student Success](http://www.sjsu.edu/aars/advising/transfers/#success)
* [Completing University Requirements](http://www.sjsu.edu/aars/advising/transfers/#completereqs)
* [Graduating with an SJSU Degree](http://www.sjsu.edu/aars/advising/transfers/#graduating)

**Transfer Orientation**

* [Transfer Orientation](http://www.sjsu.edu/aars/transfer_orientation/) is a **mandatory** one day orientation program for transfer students. Students will meet with advisors to go over which courses still need to be taken. If a student has further questions about which GE requirements must still be met, then he or she will need to make an appointment to see a GE Advisor at Academic Advising & Retention Services AFTER the add/drop period at the beginning of the semester (first three weeks). See the[Transfer Orientation FAQ](http://www.sjsu.edu/aars/transfer_orientation/transferinfo/) webpage for more information.

**Transfer Credit**

* [SJSU Articulation Website](http://artic.sjsu.edu/)- Currently, transfer credit is posted on a student's mySJSU [Degree Progress Report](http://my.sjsu.edu/students/student_tutorials/QS_SR_SS_View_Degree_Progress_Report/index.html) about two semesters after a student begins coursework at SJSU. The articulation website will help transfer students from California Community Colleges and other colleges and universities determine which courses from their home university transfer to SJSU.
* Articulation: In [Part 1](http://www.youtube.com/watch?v=bVH5KFlIa5E) and [Part 2](http://www.youtube.com/watch?v=fVwE74tajB4) of these YouTube videos, an Academic Advisor explains articulation and other useful information for new transfer students.

**Transfer Student Success**

There are many resources on campus to help you be successful at SJSU.

* [New Transfer Student Information](http://sjsu.edu/advising/for_students/index.htm#jxfer) - Information from the Advising Hub about things to do to be successful as a new transfer student at SJSU.
* [How to Prepare for Advising](http://sjsu.edu/advising/prepare_for_advising/index.htm#newXFER) - Information for new transfer students on how to prepare for advising in order to get the most out of your advising session.
* [Advising Hub](http://sjsu.edu/advising/) - This site can be used to locate and access the information and people you need to help you progress smoothly to your degree objective.
* [Spartan Guide for Incoming Students (PDF)](http://sjsu.edu/advising/docs/SpartanGuide.pdf) - A helpful PDF with great information and tips on how to be a successful Spartan.
* [Student Success Programs](http://www.sjsu.edu/counseling/Workshops/) - Workshops and other helpful information sessions on topics such as Time Management, Note Taking, Major/Career Exploration, Alcohol & Drugs, Money Management, Healthy Living, Stress, Test Taking, and more!

**Completing University Requirements**

1. [Degree Progress Report](http://www.sjsu.edu/aars/advising/transfers/#degreeaudit)
2. [Core GE & Physical Education](http://www.sjsu.edu/aars/advising/transfers/#coreGE)
3. [American Institutions](http://www.sjsu.edu/aars/advising/transfers/#americanInst)
4. [SJSU Studies](http://www.sjsu.edu/aars/advising/transfers/#sjsustudies)
5. [CA Community College Students](http://www.sjsu.edu/aars/advising/transfers/#califcoll)
6. [Transfer Students from Another CSU](http://www.sjsu.edu/aars/advising/transfers/#anotherCSU)
7. [Transfer Students from a UC, Out of State Transfers, and International Students](http://www.sjsu.edu/aars/advising/transfers/#UC_and_Int)

**Financial Aid🡪**

* http://www.sjsu.edu/faso/

**Financial Aid Process:**

The Financial Aid and Scholarship Office will notify students on their MySJSU to:

* Read the **Document Request Letter**, and
* Submit **To-Do Item(s)** posted in their MySJSU.

Students should contact the Financial Aid and Scholarship Office if **To-Do List item(s)** do not appear in their MySJSU two weeks after filing a FAFSA.

[Seven Steps to Financial Aid](http://www.sjsu.edu/faso/Applying/Seven_Steps_To_Financial_Aid/) provides an overview of the financial aid process.

**New FSA ID to replace the Federal Student Aid PIN**

Individuals with an existing PIN will have the option to link it to their new FSA ID. View [**How to create an FSA ID**](http://www.sjsu.edu/faso/docs/FSA_ID)

**Important Announcements/Dates**

* **The IRS.gov (website) currently does not have the option to request a Tax Return Transcript or a Wage and Income Transcript on-line.**
  + If a student or parent needs to request a Tax Return Transcripts, and/or Wage and Income Transcript, you may request it by mail using the IRS Get Transcript website and choosing "[Get Transcript by Mail](http://www.irs.gov/Individuals/Get-Transcript)," or
  + Mail IRS form [4506-T](http://www.irs.gov/pub/irs-pdf/f4506t.pdf) to the IRS.
  + Students and parents are still able to link their tax information to their FAFSA using the [IRS Data Retrieval](http://www.sjsu.edu/faso/docs/IRS_Data_Retrieval_Process.pdf) tool on the FAFSA.
* **To-Do List Items**
  + **June 19** - Financial aid awards are based on the submission and completion of items posted on student's To-Do List in their MySJSU. All requested financial aid documents must be submitted by 4:30 pm on **June 19, 2015**, **to be considered for maximum funding**. View [Seven Steps to Financial Aid](http://www.sjsu.edu/faso/Applying/Seven_Steps_To_Financial_Aid/) for an overview of the financial aid process.
* **SAP HOLDS -**Not meeting Satisfactory Academic Progress (SAP) will result in a financial aid hold. For more information, view [What is satisfactory academic progress](http://www.sjsu.edu/faso/Policies/academicprogress/)?
* [Spartan Scholarship](https://sjsu.academicworks.com/users/sign_in) - Apply now!
* **Summer 2015**
  + **June 10 -**deadline to apply for summer 2015 financial aid.
  + **June 17**- deadline to accept summer loans.
* **2015-16 Student loans**
  + **June 1, 2015** Students may begin to accept 2015-16 [loans](http://www.sjsu.edu/faso/Types_AID/Loans/). Students must have received an award to accept loans. View [Seven Steps to Financial Aid](http://www.sjsu.edu/faso/Applying/Seven_Steps_To_Financial_Aid/) for an overview of the financial aid process.
* **2015-16 Graduate and Parent PLUS loan applications**
  + **June 1, 2015** - Graduate students and parents of dependent students may submit 2015-16 PLUS loan applications. **NOTE**: students must be awarded financial aid before the application can be processed.
* [Tuition Fee Deferral](http://www.sjsu.edu/faso/fee_deferral/)**- Fall 2015**
  + **July 17, 2015** (*For****2015-16****award year*) Students who submit their To Do List items by July 17, qualify for a tuition fee deferral. Refer to your Document Request letter, Step 2, for detailed information. Also, view [Seven Steps to Financial Aid](http://www.sjsu.edu/faso/Applying/Seven_Steps_To_Financial_Aid/) for an overview of the financial aid process.
* **Payment due dates:**
  + Fees must be paid in full on or set up an [installment payment plan](http://www.sjsu.edu/bursar/payment_refunds/installments/index.html) (IPP). The minimum amount due to be eligible for a payment plan is $350.00. A charge of $33 is applied to set up an IPP.
  + Students are responsible for checking their [MySJSU](http://my.sjsu.edu/) for fees and payment due dates - [How to view payment due dates](http://www.sjsu.edu/bursar/fees_due_dates/due_dates/index.html).
* **Disbursement**

Disbursement of financial aid begins the first week of each semester. Disbursement may be held for several reasons, such as:

* + Admissions status
  + Less than full-time enrollment
  + Academic progress holds
  + Missing information, etc.

View [disbursement policy](http://www.sjsu.edu/faso/Policies/disbpolicy/) for more information.

* **Student Information Update Form**
  + Students enrolled in less than full-time status must notify the Financial Aid and Scholarship office by filling out the [Student Information Update](http://www.sjsu.edu/faso/Forms/) form.
* [IRS Income Information.](http://www.sjsu.edu/faso/Applying/irstaxreturnrequest/)
* [1098-T Tuition Statement & Tax Credit FAQs](http://www.sjsu.edu/bursar/students_parents/faqs/1098_faqs/index.html)
* **January 1**- Apply annually for financial aid beginning January 1. **March 2**is the FAFSA priority filing deadline, and [CSAC](http://www.calgrants.org/index.cfm?navid=22) GPA verification deadline.[Avoid financial aid fraud](http://www.sjsu.edu/faso/docs/Avoid_Fraud)! Don't pay to fill out the FAFSA - it is a free application.

**Career Services🡪**

Once you are enrolled, you will have access to the career services online at http://www.sjsu.edu/careercenter/ and in person.

**Health Services🡪** [**http://www.sjsu.edu/studenthealth/**](http://www.sjsu.edu/studenthealth/)

**Student Health Center**

The Student Health Center provides medical care to students enrolled at SJSU. In addition to treating acute conditions, injuries, and illnesses, the Health Center provides a family planning program and maintains an in-house licensed pharmacy, a physical therapy department, a federally certified high complexity laboratory, and an x-ray department.

**Appointments/General Info**

**(408) 924-6122**

\***Bring a picture I.D. to every SHC visit!**

SHC Cashier:            (408) 924-6150

Administration:          (408) 924-6110

**Hours of Operation:**

**June 2015**

Monday - Friday:

10:00 am - 4:00 pm

After Hours Emergencies

**After Hours Advice Nurse:**

1-866-935-6347

**Santa Clara Valley Medical Center\***

Emergency Services: (408)885-6950

Express Care Clinic:

1-888-334-1000

751 South Bascom Ave.  San Jose, CA

**O'Connor Hospital\***

Emergency Services: (408)947-3999

Urgent Care Center: (408)298-8770

2105 Forest Ave.       San Jose, CA

**Regional Medical Center\***

Hospital Operator:   (408)259-5000

225 North Jackson Ave.  
San Jose, CA

**\*Services Rendered at Patient's Expense**